

MinnesotaWorks.net Replacement Project Update / Sprint Demo

6/12/24

Presented by Ryan Wold & Paula Bergerson



Meeting logistics

- This meeting will be recorded and posted to the project update webpage:
 MinnesotaWorks.net Replacement
- Please remain on Mute during the meeting to help reduce background noise for everyone.
- Feel free to enter questions in the chat at any time, and they will either be
 answered in the chat or addressed during Q&A at the end of the meeting. You
 can also use the <u>survey link</u> for more complex or specific questions.
- During Q&A, you are welcome to use the "Raise Hand" option if you would prefer to unmute yourself to ask your question.



Agenda

- Project overview
- Project updates
- CareerForceMN.com Sprint Review
 - O What is a sprint review?
 - O What did we accomplish?
 - Show and tell (demo)
- Next steps/Project schedule
- Questions





Project overview

Our north star: Job seekers first

Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to you and other stakeholders and continuously improve the site





Mission and goals

Mission: Help Minnesotans find jobs

Goal: Replace MinnesotaWorks.net

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

Goal: Enhance & Maintain CareerForceMN.com

 CareerForceMN.com will be enhanced to support the job seeker's experience with the CareerForce system





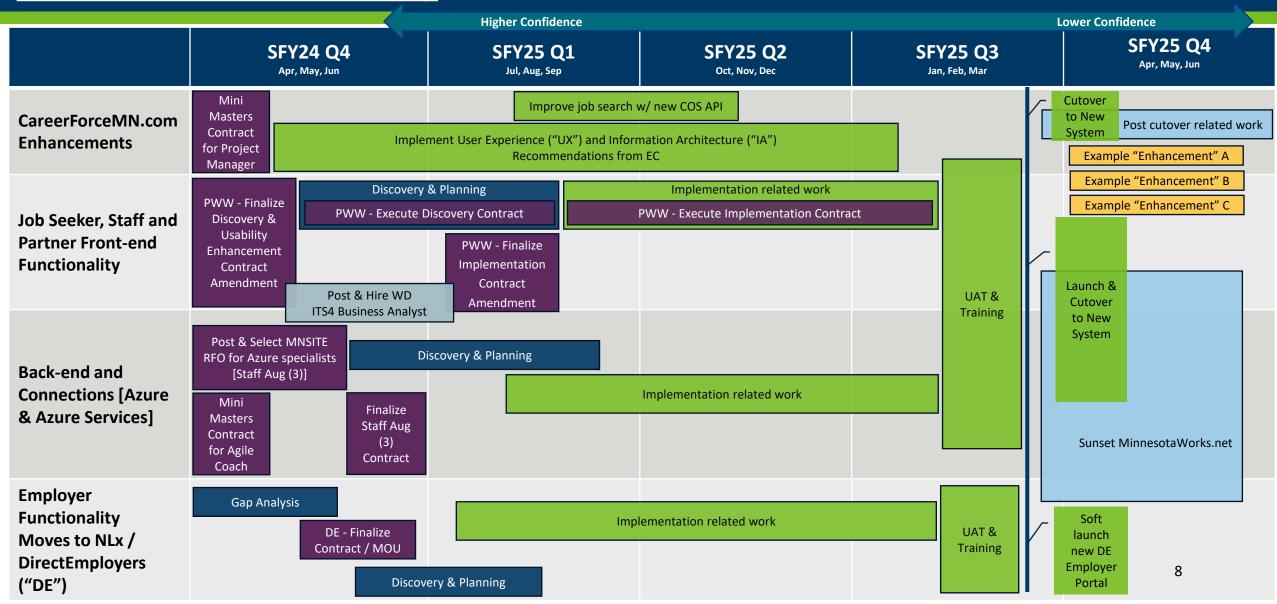
Project Updates

MinnesotaWorks.net Replacement Project

Tactical roadmap as of 6/12/24

Select this link to access a text version of this road map.





SFY25 budgets approved

- CareerForceMN.com and MinnesotaWorks.net
 Maintenance
 - Wagner-Peyser
 - Employment Training Programs
 - Vocational Rehabilitation Services
- MinnesotaWorks.net Replacement Project
 - <u>Legislative funds</u> for Workforce Digital Transformation
- Minnesota Job Skills Partnership
 - Grant to invest in Virtual Content and Services for job seekers
- Cybrarian



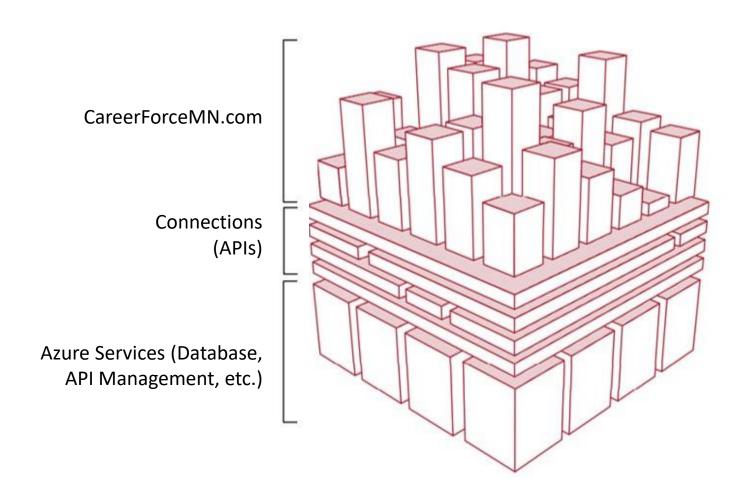


Building the team

Completed steps to contract for the following positions:

- Azure Solutions Architect / Database Specialist
- Azure Application Programming Interface ("API") Management Specialist
- Azure (Implementation) Project
 Manager

These positions and their expertise will help us build the base layer of our new system!

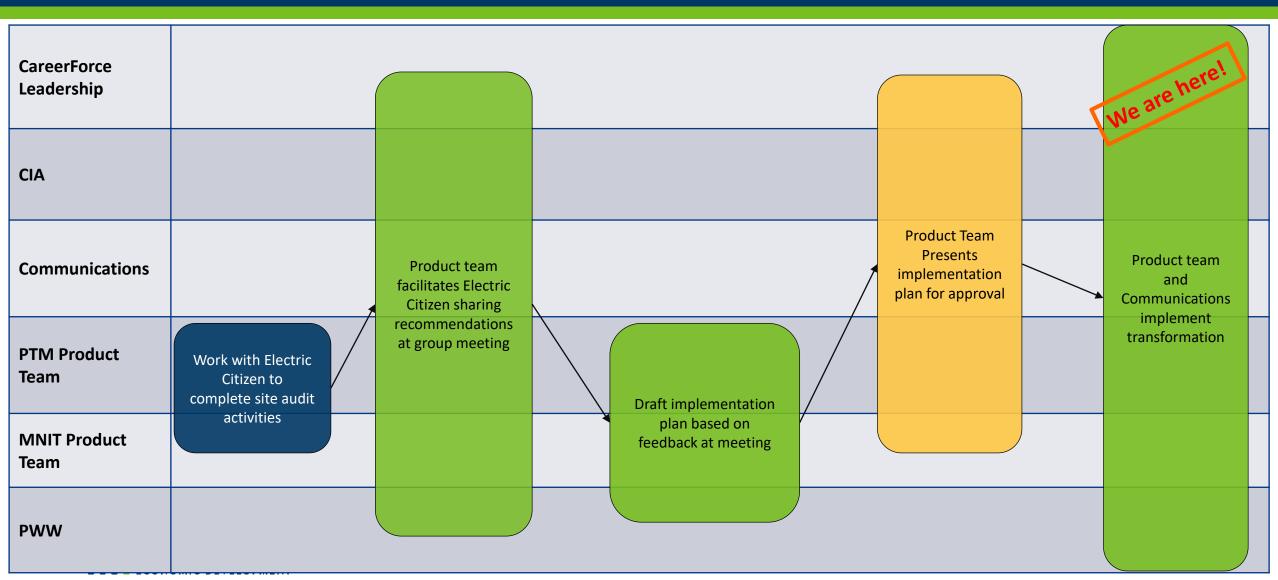




Started implementing Electric Citizen recommendations

Legend Task Decision

Select this link to open an accessible version of the process map on this slide.

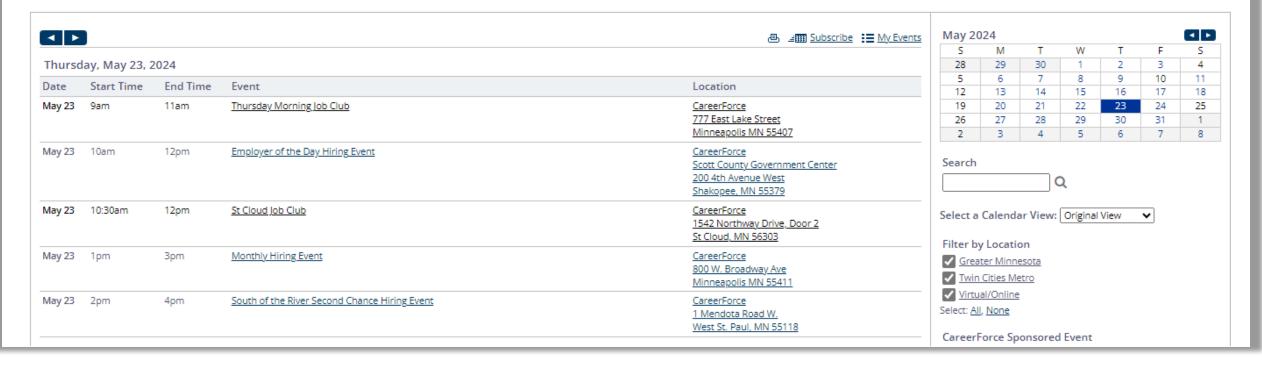


Updated Job Fairs calendar based on recommendations

Before...

Upcoming Job Fairs and Networking Events

Individuals requiring accommodations to attend one of these events should contact the Accommodation Request phone number listed on the event page that opens.



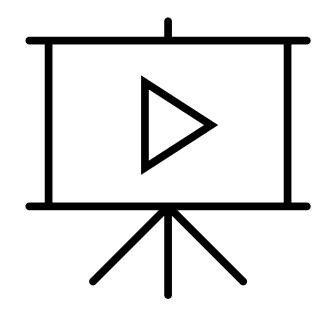




CareerForceMN.com Sprint Review

What is a sprint review?

- A demonstration of the work that the product team has completed over a specific period
 - This can include new features, bug fixes, and changes to how the product (in this case, CareerForceMN.com) functions
- A time to ask questions and give feedback to the product team





What we accomplished: Sprint 109

Updates to Trumba calendar on the Attend a Job Fair or Networking Event page:

- ✓ Increased font size
- ✓ Simplified formatting
- ✓ Added tabs to toggle between calendar views
- ✓ Removed elements that were not mobile-friendly

Site performance improvements:

- ✓ Uninstalled unused modules
- √ Changed to next gen (WebP) image format
- ✓ Applied Responsive Image Styles to load appropriatelysized images
- ✓ Removed unnecessary back-end requests

Bug fixes:

- ✓ Corrected how names were displayed on Chatbot
- ✓ Identified issue and workaround for Account Cancellation Confirmation emails not sending
- ✓ Back end: Fixed issue preventing Connection Aging Report from exporting as expected
- ✓ Back end: Updated the User (People) list to no longer cut off longer usernames

Service and Activity Tracking/Name Split:

- ✓ Updated user data with name split data CSV
- ✓ Performed sync-down to lower (test) environments
- ✓ Tested all name split work



What we accomplished: Sprint 110

Service and Activity Tracking/Name Split:

- ✓ Added a prompt for users to verify that their account information is correct following the name split
- ✓ Removed "First Name and Last Name" field on all applicable lists and reports

Bug fixes:

- ✓ Corrected display issues during account verification
- ✓ Corrected display issues during password reset
- ✓ Fixed formatting issues for content managers pasting content from Microsoft apps
- ✓ Fixed image link functionality
- ✓ Removed tags on Event Cards and Service Cards that were not being used



Content updates

- Justice-Involved content updates:
 - Language on <u>Hiring People with a</u>
 <u>Criminal Record</u> page and New Leaf
 Online workshop description has been updated
 - New PROWD brochure added
 - New <u>Federal Bonding</u> page was created
- Address on CareerForceMN.com footer was updated to be clearer for job seekers and employers
- Font and design updates to Trumba calendar on <u>Attend a Job Fair or</u> <u>Networking Event</u> page









Demo: Show and tell

- Updates to Trumba calendar on <u>Attend a</u> <u>Hiring or Networking Event</u> page
 - Increased font size
 - Calendar view tabs across the top
 - Consolidated Date, Start Time, and End Time columns
 - Maximum of 30 event listings per page
 - Removed non-mobile-friendly sidebar items
- Account information verification workflow
- Removed tags from Event Cards and Service Cards
- Site performance improvements







Next steps

Highlights for next sprint review

- Adding "accordion content"
 - The ability to expand and collapse content sections so pages are easier to navigate
- Adding jump links
 - Users will be able to click on links to jump to specific content on a page
 - Content editors can create links to specific parts of a page
- Data export
 - Prep work to start reporting on self service activities on CareerForceMN.com





Questions?



How you can stay involved

- Monthly updates Fill out the link in the chat to be added to the mailing list for monthly updates.
- Project webpage view this
 webpage to view meeting
 recording and other info:
 https://mn.gov/deed/programs-services/mnw-replacement/
- Email Ryan.Wold@state.mn.us if you have any questions

Join us for our next update on:

Wednesday, July 17th

11:00 a.m. – 12:00 p.m.

Via Teams

Calendar invites will be sent out later today!

